



_____ 8-STEP _____

1. APPROPRIATE GREETING
2. IDENTIFY YOURSELF & POSITION
3. REASON FOR STOP / CONTACT
4. ANY JUSTIFIED REASON FOR ACTIONS?
5. REQUEST NAME / I.D. / COOPERATION
6. REQUEST ADDITIONAL INFORMATION / CLARIFICATION
7. DECISION STAGE OR A.C.T.!
8. APPROPRIATE CLOSE

_____ 5-STEP _____

1. ASK
2. SET CONTEXT
3. PRESENT OPTIONS
4. CONFIRM
5. ACT!

_____ 5 UNIVERSAL TRUTHS _____

1. ALL PEOPLE WANT TO BE TREATED WITH DIGNITY AND RESPECT
2. ALL PEOPLE WANT TO BE ASKED RATHER THAN BEING TOLD TO DO SOMETHING
3. ALL PEOPLE WANT TO BE TOLD WHY THEY ARE BEING ASKED TO DO SOMETHING
4. ALL PEOPLE WANT TO BE GIVEN OPTIONS RATHER THAN THREATS
5. ALL PEOPLE WANT A SECOND CHANCE



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5-STEP

1. ASK
2. SET CONTEXT
3. PRESENT OPTIONS
4. CONFIRM
5. ACT!

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S.A.F.E.R. The Five Conditions When Words Fail

SECURITY	Whenever others are in imminent jeopardy – A.C.T! When property under your control is threatened – A.C.T.!
ATTACK	Whenever your personal danger zone is violated – A.C.T! Based Upon: 1. Training 2. Situation
FLIGHT	Whenever a person flees your presence – A.C.T.!
EXCESSIVE REPETITION	1. No voluntary compliance appears possible – A.C.T.! 2. You have exhausted all verbal options – A.C.T.!
REVISED PRIORITIES	Whenever a matter of higher priority requires your immediate attention or presence – A.C.T.!

Vertical and Horizontal Verbal Judo “Tac-Cards”



To order your plastic tac-cards, email: orders@plastekcards.com and attach this file.

Phone: 1-888-762-2737

Core: White PVC

Thickness: 30mil

Dimensions: 3 3/8" x 2 1/8" (CR080)

Optional: CR80, Lanyard – 4 x 14mm hole punch

Inks: PRINT CMYK

Color Match: 079112PC